

Update for the Lewisham Healthier Communities Select Committee

Ben Travis, Chief Executive



Our Covid response

Rapidly expanded ITU



Support from partners
to manage demand
for services



New ways of working
Redesigned every
clinical pathway



Need to stand down
non urgent services



Redeployment and
training of staff



Staff working flexibly
and many supporting
behind the scenes



Impact of Covid



Staff risk assessments - launched in March 2020

- Priority for colleagues from Black, Asian and minority ethnic groups
- Ethnicity recognised as a risk factor



Staff antibody testing in summer 2020

- 26% of staff had antibodies



Improvement in mortality of patients admitted

- First wave – overall mortality 29.5%
- Second wave – mortality 18.5%



The current situation

More virtual appointments



All pathways have changed



Still vigilant and planning for a third wave



Emergency attendances back to pre-Covid



Recovery plan

3,000 people waiting
52 weeks



Robust process of
clinical prioritisation



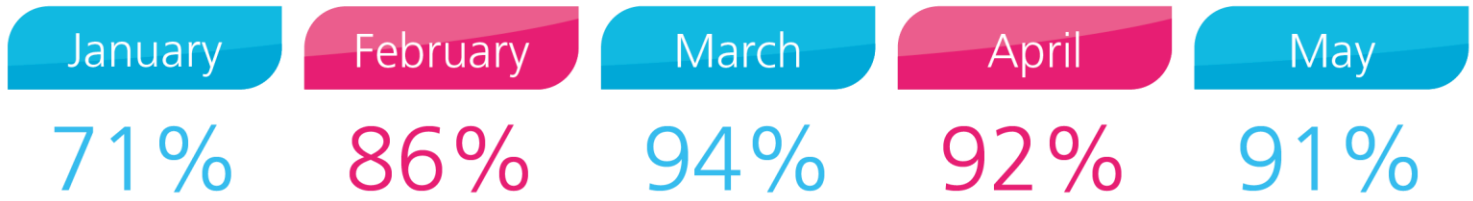
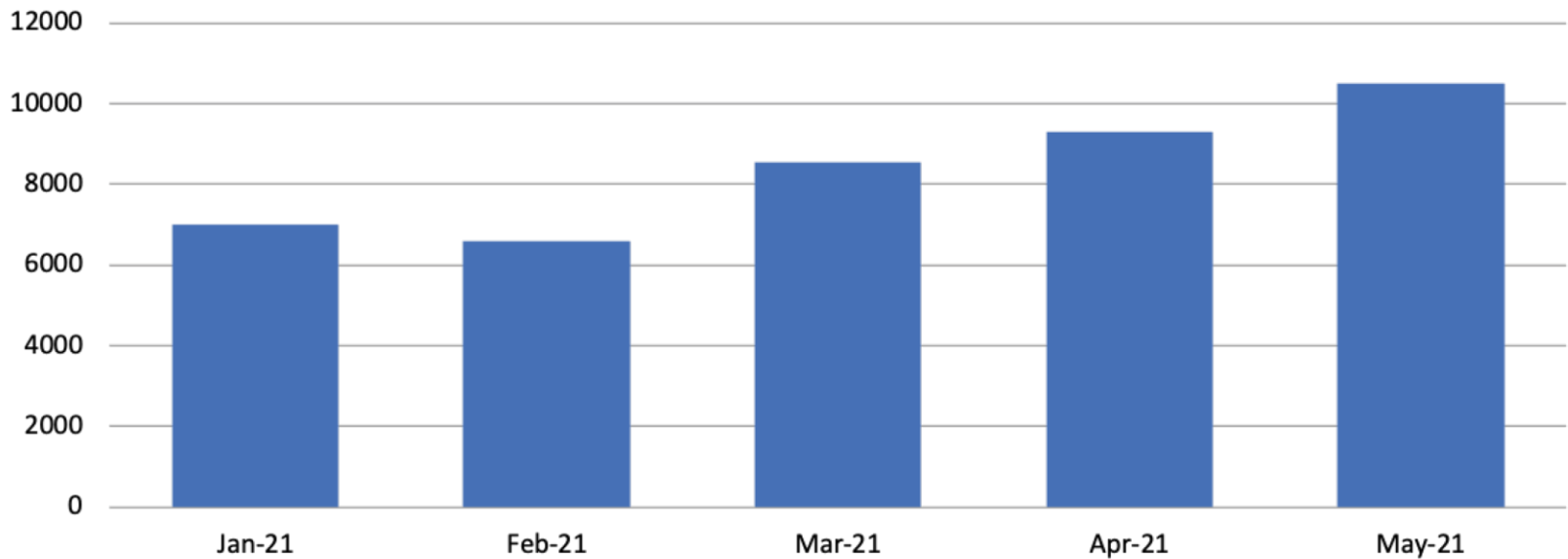
Provision of extra clinics
and work with GSTT
and King's



Planning to contact
everyone on list



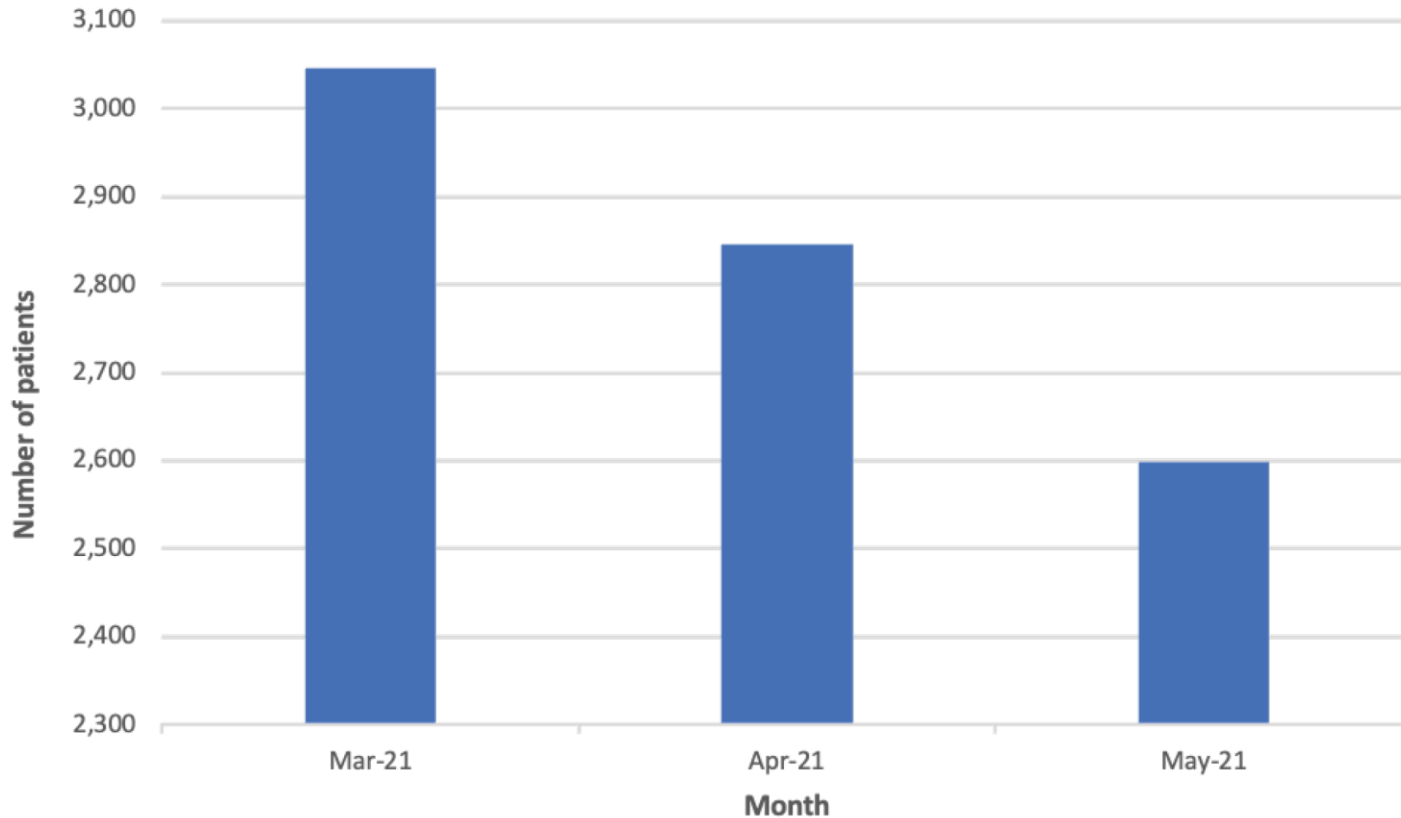
UHL emergency attendances and performance



4 hour target



People waiting over 52 weeks



Blood testing services

Moved to a booking system in summer 2020

40% increase in calls since April 2021

Working with CCG to increase capacity in SE London

Putting in place an online booking platform

Identifying pathways for urgent requests

